

ВРО в Латинской Америке с более чем 15-летним стажем в сфере





BPO

15-

Компания с более чем 15-летним опытом зарекомендовала себя как надежный лидер в области аутсорсинга бизнес-процессов (BPO). Специализируясь на предоставлении комплексных услуг аутсорсинга и нишоринга, компания уделяет особое внимание сектору здравоохранения, но также обслуживает широкий спектр отраслей, предлагая индивидуальные решения, которые помогают повысить эффективность и стимулировать рост бизнеса.

Компания известна своей приверженностью качеству и инновациям, становясь надежным партнером для организаций, стремящихся оптимизировать свои процессы и добиться конкурентного преимущества.

Обслуживаемые отрасли: здравоохранение, коммунальные услуги, финансовые услуги, страхование, технологии, розничная торговля, беспроводная связь, взыскание задолженности, интернет-провайдеры, путешествия и электронная коммерция.

Предоставляемые услуги: телемаркетинг и продажи, поддержка клиентов, IT-поддержка, бэк-офис, телефонные системы, взыскание задолженности, чат-поддержка.

География: офисы расположены в нескольких странах Латинской Америки.

Численность персонала: более 1200 сотрудников.

EBITDA: 4 985 000 долларов США.

Прогнозируемая выручка:

- 2024: 25,87 млн долларов США.
- 2025: 29,27 млн долларов США.

Дополнительная информация: Компания гордится многочисленными сертификатами, включая ISO, HIPAA, PCI и SOC 2, которые подтверждают ее приверженность безопасности и высокому качеству обслуживания. С развитием бизнеса она продолжает фокусироваться на обучении сертифицированных агентов, готовых удовлетворить широкий спектр потребностей клиентов, что делает компанию привлекательным партнером для организаций, стремящихся эффективно передать свои операции на аутсорсинг.

TARGET PRICE

\$35,000,000

GROSS REVENUE

\$25,872,602

EBITDA

\$4,985,000

BUSINESS TYPE

Колл-центр

COUNTRY

Соединенные Штаты

BUSINESS ID

L#20240739

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