

# ВРО в Латинской Америке с более чем 15-летним стажем в сфере





## BPO

## 15-

Компания с более чем 15-летним опытом зарекомендовала себя как надежный лидер в области аутсорсинга бизнес-процессов (BPO). Специализируясь на предоставлении комплексных услуг аутсорсинга и нишоринга, компания уделяет особое внимание сектору здравоохранения, но также обслуживает широкий спектр отраслей, предлагая индивидуальные решения, которые помогают повысить эффективность и стимулировать рост бизнеса.

Компания известна своей приверженностью качеству и инновациям, становясь надежным партнером для организаций, стремящихся оптимизировать свои процессы и добиться конкурентного преимущества.

Обслуживаемые отрасли: здравоохранение, коммунальные услуги, финансовые услуги, страхование, технологии, розничная торговля, беспроводная связь, взыскание задолженности, интернет-провайдеры, путешествия и электронная коммерция.

Предоставляемые услуги: телемаркетинг и продажи, поддержка клиентов, IT-поддержка, бэк-офис, телефонные системы, взыскание задолженности, чат-поддержка.

География: офисы расположены в нескольких странах Латинской Америки.

Численность персонала: более 1200 сотрудников.

EBITDA: 4 985 000 долларов США.

Прогнозируемая выручка:

- 2024: 25,87 млн долларов США.
- 2025: 29,27 млн долларов США.

Дополнительная информация: Компания гордится многочисленными сертификатами, включая ISO, HIPAA, PCI и SOC 2, которые подтверждают ее приверженность безопасности и высокому качеству обслуживания. С развитием бизнеса она продолжает фокусироваться на обучении сертифицированных агентов, готовых удовлетворить широкий спектр потребностей клиентов, что делает компанию привлекательным партнером для организаций, стремящихся эффективно передать свои операции на аутсорсинг.

### TARGET PRICE

\$35,000,000

### GROSS REVENUE

\$25,872,602

### EBITDA

\$4,985,000

### BUSINESS TYPE

Колл-центр

### COUNTRY

Соединенные Штаты

### BUSINESS ID

L#20240739

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