

Компания №1 по технологическому консалтингу и профессиональным





Реселлер №1 на рынке бизнес-услуг в странах ASEAN

Реселлер №1 в регионе ASEAN (Бруней, Камбоджа, Индонезия, Лаос, Малайзия, Мьянма, Филиппины, Сингапур, Таиланд, Вьетнам), который продает услуги обслуживания клиентов и технологии колл-центров для среднего и крупного бизнеса. Как облачное, так и гибридное облачное программное обеспечение с клиентской базой ведущих корпоративных аккаунтов.

С переходом к глобальной экономике корпоративные системы, позволяющие предприятиям получать доступ к информации и манипулировать ею, претерпевают феноменальные изменения. Внедрение правильных решений с помощью правильной команды становится все более сложной задачей. Этот бизнес представляет собой компанию по технологическому консалтингу и профессиональным услугам, специализирующуюся на оптимизации клиентской ценности и создании улучшенного клиентского опыта в области управления клиентским опытом (CxM).

Ключевые моменты

- Подтвержденный поток заказов с потенциалом роста на 20% в годовом исчислении
- Более 120 Консультантов
- Более 75 000 посадочных мест
- 100 тыс. IVR под управлением
- Голосовое/Цифровое/Когнитивное развертывание

Уникальная возможность выйти на рынок стран ASEAN с крупным реселлером лучших американских решений для обслуживания клиентов и колл-центров.

Клиенты

- FCA Chrysler, TATA, HSBC, BP и т.д.

TARGET PRICE
 \$50,000,000

GROSS REVENUE
 \$0

EBITDA
 \$0

BUSINESS TYPE
 Консалтинговые
 компании

COUNTRY
 Индия

BUSINESS ID
 L#20220315

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